

Streamline Your IT Service Desk Workflow with eProc Control Center

RESOLVE TICKETS IN SECONDS AND GAIN REAL-TIME VISIBILITY WITHOUT REMOTE CONTROL ON THOUSANDS OF PCS

eProc Control Center is a powerful IT service desk management tool that enables organizations to streamline their IT support processes and resolve common issues in under a minute without the need for remote control. With real-time data streaming to a central screen, service desk technicians gain visibility into every computer across the organization, allowing them to quickly locate and resolve any support issues in under one minute.

Utilizing eProc Control Center, IT service desk technicians can quickly locate and resolve any support issues in under one minute, resulting in increased productivity and the ability to close more support tickets faster than ever before. This tool offers a comprehensive view of the organization's IT infrastructure, enabling quick detection and resolution of issues, improving end-user experience and productivity, and reducing costs.



Resolve support tickets in under one minute.



Improve expertise



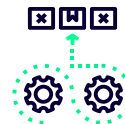
No remote control required



Prevent support ticket overflow



Increased productivity



Ability to locate specific computers or users in seconds

ENHANCE THE PROFESSIONAL CAPABILITIES OF SERVICE DESK TECHNICIANS

The eProc Control Center is a powerful solution that caters to the needs of both the organization management and the service desk technicians. This cutting-edge tool streamlines the support process, enabling service desk technicians to resolve tickets in less than a minute, improving support time by over 90%.

The benefits don't stop there – the eProc Control Center empowers technicians to resolve support tickets that previously required escalation, reducing downtime and boosting productivity.

What sets the eProc Control Center apart is its ability to provide real-time, full visibility of technical information, enabling technicians to identify and address issues quickly and effectively. Furthermore, with its command and script execution capabilities, the eProc Control Center allows technicians to run necessary operations without remote control.

